



## Volunteer | Frequently Asked Questions

- **I am interested in volunteering. What do I need to do?**

First, every volunteer must attend our Partner Training. This training is mandatory for all volunteers to become an active volunteer. After attending all the training sessions, submit a volunteer application on our website. After completing the training, application and quiz, the volunteer coordinator will review the results and be in touch as soon as possible.

- **What if I cannot attend all the Partner Training Sessions?**

If you missed one or more training sessions you will need to make up the session the next time we host Partner Training. Once all sessions are attended then you will be an active volunteer.

- **What are the areas of volunteer service that are most needed?**

We are always looking for volunteers to assist in transporting clients to appointments. House Dinner is a popular volunteer assignment. Also, we are always in need of potential mentors for our clients. Please refer to the complete list of Volunteer Assignments available online.

- **What does transporting a client entail?**

Clients attend medical and legal appointments on a weekly basis. It is challenging for staff members to transport every client to their scheduled appointment every week. We would love for volunteers to assist us in this by blocking 2-4 hours of their time once a week to transport clients to their appointments.

- **What is a House Dinner?**

House Dinners take place on Monday evenings each week from 6pm-7pm. The volunteer(s) will bring a prepared meal for approximately 8-10 women plus their group (no more than 4 volunteers). They will eat with the ladies and enjoy light conversation over the meal. If the volunteer(s) would like to host another activity in addition to dinner, such as a game, please let the volunteer coordinator know as soon as possible to review the activity for that evening to see if it would be a possibility.

- **What is a mentor at Street's Hope?**

It is an individual volunteer opportunity in which the volunteer mentors a client through building a healthy and consistent friendship. If you are interested in mentoring, please let the Volunteer Coordinator know and they will review your application, make sure you have attended all training sessions, and completed a background check.

- **What is your address? Where is Street's Hope located?**

Street's Hope operates out of a confidential safe house location. The safety, confidentiality and privacy of our clients are of the utmost importance. If the address is needed, please contact the volunteer coordinator via email or phone to request. This information must be confidential in order to help us keep our clients and staff safe.

